ROBUSTIE PRODUCT COMPATIBILITY MATRIX

Release Date: February 22nd, 2024

Applies To: SMP-NEO V1.0~4.0, CMS V9.0~V11.0, SuperMonitor V4.0~5.5

PLEASE APPLY ALL **RECOMMENDED** PATCHES LISTED IN **ONLINE RESOURCES** TO YOUR SMP PLAYERS AND CMS SERVERS TO KEEP THE FIRMWARE UP TO DATE.

CMS server software version & hardware model / Function	SMP player software version & hardware model	SMP-NEO V1.0 SMP-200 SMP-300 SMP-1000 SMP-2000 SMP-4000 SMP-6000 SMP-8000	SMP-NEO2 V2.5 SMP-2100 SMP-4000 SMP-6000 SMP-8000 SMP-8000QD	SMP-NEO2 V3.0 SMP-2100 SMP-2200 SMP-2210 SMP-2300 SMP-2310 SMP-6000 SMP-8000 SMP-8000QD	SMP-NEO2 V3.0 SP6 SMP-2100 SMP-2200 SMP-2210 SMP-2300 SMP-2310 SMP-6000 SMP-8000 SMP-8000QD SMP-8100	SMP-NEO2 V4.0 SMP-2200 SMP-2210 SMP-2300 SMP-2310 SMP-2400 SMP-8100
CMS V9.0 CMS-20 CMS-40 CMS-80	Player management	OK	Need to apply Patch P19762	Need to apply Service Pack 1	Need to apply Service Pack 1	OK
	Central scheduling	OK	DO NOT support Schedule-Playback3/4	DO NOT support Schedule-Playback3/4	DO NOT support Schedule-Playback3/4	X
	Content update	OK	OK	OK	OK	OK
CMS V10.5 CMS-20 CMS-40 CMS-80 CMS-SE	Player management	Need to apply Patch P19761	OK	OK	OK	OK
	Central scheduling	OK	OK	OK	OK	OK
	Content update	OK	OK	OK	OK	OK
CMS V11.0 CMS-20 CMS-60 CMS-SE	Player management	Need to apply Service Pack 1	OK	OK	OK	OK
	Central scheduling	OK	OK	OK	OK	OK
	Content update	OK	OK	OK	OK	OK
	CMS-PRO	X	X	OK	OK	OK

CMS V11.0 (SP7) CMS-20 CMS-60 CMS-SE	Player management	Need to apply Service Pack 1	OK	OK	OK	OK
	Central scheduling	X	OK	OK	OK	OK
	Content update	OK	OK	OK	OK	OK
	CMS-PRO	X	X	OK	OK	OK
	CAYIN Tag & Flash	X	X	X	X	X
SuperMonitor V4.0	Central scheduling	OK	OK	OK	X	X
	Content update	OK	OK	OK	X	X
	CMS-PRO	X	X	OK	X	X
	Group tree view	OK	DO NOT support 2-layer groups	DO NOT support 5-layer groups	X	X
	Status view	OK	DO NOT support Playback3/4 preview	DO NOT support Playback3/4 preview	X	X
SuperMonitor V5.5	Multiplayer configuration	OK	OK	X	X	X
	Upload patch	OK	OK	X	X	X
	Group tree view	OK	OK	DO NOT support 5-layer groups	X	X
	Status view	OK	OK	OK	X	X

X: Do not support