

# PRODUCT COMPATIBILITY MATRIX

Release Date: March 15<sup>th</sup>, 2023

Applies To: SMP-NEO V1.0~3.0, CMS V9.0~V11.0, SuperMonitor V4.0~5.5

PLEASE APPLY ALL **RECOMMENDED** PATCHES LISTED IN **ONLINE RESOURCES** TO YOUR SMP PLAYERS AND CMS SERVERS TO KEEP THE FIRMWARE UP TO DATE.

SMP player software version & hardware model		SMP-NEO V1.0		SMP-NEO2 V2.5		SMP-NEO2 V3.0	
		SMP-200	SMP-300	SMP-2100	SMP-4000	SMP-2100	SMP-2200
CMS server software version & hardware model	Function	SMP-1000	SMP-2000	SMP-6000	SMP-8000	SMP-2210	SMP-2300
		SMP-4000	SMP-6000	SMP-8000QD		SMP-2310	SMP-6000
		SMP-8000				SMP-8000	SMP-8000QD
<b>CMS V9.0</b> CMS-20 CMS-40 CMS-80	Player management	OK		Need to apply Patch P19762		Need to apply Service Pack 1	
	Central scheduling	OK		DO NOT support Schedule-Playback3/4		DO NOT support Schedule-Playback3/4	
	Content update	OK		OK		OK	
<b>CMS V10.5</b> CMS-20 CMS-40 CMS-80 CMS-SE	Player management	Need to apply Patch P19761		OK		OK	
	Central scheduling	OK		OK		OK	
	Content update	OK		OK		OK	
<b>CMS V11.0</b> CMS-20 CMS-60 CMS-SE CMS-Station	Player management	Need to apply Service Pack 1		OK		OK	
	Central scheduling	OK		OK		OK	
	Content update	OK		OK		OK	
	CMS-PRO	X		X		OK	
<b>SuperMonitor V4.0</b>	Multiplayer configuration	OK		X		X	
	Central scheduling	OK		X		X	
	Upload patch	OK		X		X	
	Group tree view	OK		DO NOT support 2-layer groups		DO NOT support 5-layer groups	
	Status view	OK		DO NOT support Playback 3/4 preview		DO NOT support Playback 3/4 preview	
<b>SuperMonitor V5.5</b>	Multiplayer configuration	OK		OK		X	
	Upload patch	OK		OK		X	
	Group tree view	OK		OK		DO NOT support 5-layer groups	
	Status view	OK		OK		OK	

X: Do not support